# RATIONALIZED RESOURCE ALLOCATION FOR IMPLEMENTING WATER SAFETY PLANS

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### DECLARATION OF THE CANDIDATE & THE SUPERVISOR

I declare that this is my own work and this dissertation does not incorporate without acknowledgement any material previously submitted for a Degree or Diploma in any other University or institute of higher learning and to the best of my knowledge and belief it does not contain any material previously published or written by another person except where the acknowledgement is made in the text.

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### **ABSTRACT**

Water Safety Plan (WSP) is the most credible management tool to achieve water safety worldwide. This study looks into prioritization of risks and optimizing resource allocation for implementing WSPs with multiple stakeholders and multiple domains having no mutual accountability and line of hierarchy. The study methodology was in the form of a descriptive and interpretative case study involving three levels; academic, national and sub national. These levels respectively served the targets of studying similar research, understanding policy and decision making environment and analysing grass root level dynamics in implementing WSPs by focusing on Eheliyagoda water supply scheme under NWS&DB. Both quantitative and qualitative data, belonging to multiple categories, was associated.

The analysis showed that the risk-reassessment and improvement plan of WSP need critical revisit beyond semi – quantitative risk matrix method. Only the water supplier (NWS&DB) had incorporated accountability in the WSP while other stakeholders were just collaborating. Standard risk ratings alone were not rational enough to justify strategic decisions on allocating limited resources and instead it might lead to decisions based on induced impressions. It seems to make decision makers defensive even within the domains with accountability while other stakeholders are not convinced on dedicating resources for water safety which may not be under their direct mandate. It was found that graphical interpretation of risks & hazards across all the water supply elements followed with hazard quantification was much convincing in prioritizing risks. Introducing bottleneck analysis to WSP could successfully incorporate the influence of prioritized risks on the coverage of services thus rationally showing where to prioritize resources. Bottlenecks were seen in incorporating consumer element, creating demand for water safety and rationalized budgeting. It was recommended that the guidelines may assign the catchment element to accountable stakeholders other than water suppliers together with demand creation and communication methods.

**Key words:** multiple stakeholders, multiple domains, accountability, resource allocation, hazard quantification, bottleneck analysis, coverage of services

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### LIST OF ABBREVIATIONS

CEA – Central Environmental Authority

CEA – Cost Effective Analysis

DRD - Drinking Water Directive

GND - Grama Niladhari Division

HACCP - Hazard Assessment and Critical Control Points

INGO – International Non-Governmental Organization

MDGs - Millennium Development Goals

MoWSD - Ministry of Water Supply and Drainage

NGO – Non Governmental Organization

NVZ – Nitrogen Vulnerable Zones

NWS&DB - National Water Supply and Drainage Board

RA – Risk Assessment

RDHS
University of Moratuwa, Sri Lanka.

RDHS
Regional Director of Health Services
Flectronic Theses & Dissertations

RRA Risk ReaAssessment ac. lk

RRI – Rubber Research Institute

RSC – Regional Support Centre

SDWA – Safe Drinking Water Act

SOP – Standard Operating Procedures

SWOT - Strengths, Weaknesses, Opportunities and Threats

UNICEF - United Nations Children's Fund

USEPA – United States Environmental Protection Agency

USLE – Universal Soil Loss Equation

WHO – World Health Organization

WSP – Water Safety Plan

WSS – Water Supply System