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Questionnaire Strongly Strongly **State** Disagree Undecided Agree Disagree Agree Why fully ERP implementation is not practical? Adequate and correct data should be provided it had to be collected from the distributed servers Training and testing of the system should be 2 done properly by the ERP consultants Precision in management objectives and expectations from the ERP system are clearly stated to the vendors Observation the completion of ERP training provided to the staff and within some days of the system going live, many of the trainees from the organization quit Customization services involves modifications or extensions that change how the ERP system works Stakeholders are all those who are directly or indirectly affected by a company implementing any new ERP system be it organizations like those of the supplier as well as the vendors What are the key things you expect from ERP? It will be helpful before considering implementing to talk to an expert. Choosing the right product is also expected to be a hard decision to make. Getting an ERP system up and running can 9 take approximately six months up to 2

	vears								
	years.								
10	Data migration is another significant risk that you should evaluate in depth.								
11	The right software suite is one thing, the right implementation partner is entirely another.								
Is it ERP making impacts for management decisions?									
12	It is difficult to isolate decision processes, as decisions typically become interweaved with other decisions.								
13	Many decisions do not imply distinct identifiable choices, and are difficult to pin down, in time or in place								
14	Decision making processes do not necessarily proceed as a linear sequence of steps, rather they are driven by the emotion, imagination and memories of the decision makers								
What type of management reports generates from ERP?									
15	Personal administration report: report creates a list of employees who have information about their family members stored in the system								
16	Organizational management report: This report provides an overview of all existing organizational units								
17	Time management report: This report creates a list of the day balances, cumulated balances, or the time wage types determined by time evaluation								
18	Payroll report: This report generates the payroll journal using existing payroll results as a base								

19	Financial report: This report shows the payroll expenditures by cost center								
What are the different stakeholder's reactions to ERP?									
20	Inventory costs have been reduced within the company's supply chain.								
21	Operational costs have been reduced within the company's supply chain.								
22	On-time delivery has been improved within company's supply chain.								
23	Accurate information is usually available for decision making.								
24	Joint production planning and scheduling among suppliers, manufacturing, marketing, & distributors.								