## REFERENCES

- Abd El-Razek, M. E., Bassioni, H. A., & Mobarak, A. M. (2008). Causes of delay in building construction projects in Egypt. *Journal of construction engineering* and management, 134(11), 831-841.
- Abedi, M., Fathi, M. S., & Mohammad, M. F. (2011, April). Effects of construction delays on construction project objectives. In *The First Iranian Students Scientific Conference in Malaysia* (Vol. 9, pp. 1-8).
- Abenayake, M., & Weddikara, C. (2013). Special features and experiences of the fullterm dispute adjudication board as an alternative dispute resolution method in the construction industry of Sri Lanka. *Sri Lanka: University of Moratuwa*.
- Ahmed, S. M., Azhar, S., Castillo, M., & Kappagantula, P. (2002). Construction delays in Florida: An empirical study. *Final report. Department of Community Affairs, Florida, US.*
- Aibinu, A. A., & Jagboro, G. O. (2002). The effects of construction delays on project delivery in Nigerian construction industry. *International journal of project* management, 20(8), 593-599.
- Al Jurf, N., & Beheiry, S. (2012). Factors affecting cost and schedule in Qatar's residential compounds projects. *International Journal of Engineering Management and Economics* 2, 3(1-2), 117-134.
- Al-Hazim, N., Salem, Z. A., & Ahmad, H. (2017). Delay and cost overrun in infrastructure projects in Jordan. *Proceedia Engineering*, 182, 18-24.
- Alinaitwe, H., Apolot, R., & Tindiwensi, D. (2013). Investigation into the causes of delays and cost overruns in Uganda's public sector construction projects. *Journal of Construction in Developing Countries*, 18(2), 33.

- Alkass, S., & Harris, F. (1991). Construction contractor's claims analysis: An integrated system approach: An integrated system that aids in the analysis of contractor's claims resulting from delays. *Building Research and information*, 19(1), 56-64.
- Alkass, S., Mazerolle, M., & Harris, F. (1996). Construction delay analysis techniques. *Construction Management & Economics*, 14(5), 375-394.
- Al-Khalil, M. I., & Al-Ghafly, M. A. (1999). Important causes of delay in public utility projects in Saudi Arabia. *Construction Management & Economics*, 17(5), 647-655.
- Alloh, K. O. (2014). Investigating Of Factors Causes Claims Creation in Construction Projects in the Gaza Strip-Palestine. *Investigating Of Factors Causes Claims Creation in Construction Projects in the Gaza Strip-Palestine*.
- Assaf, S. A., & Al-Hejji, S. (2006). Causes of delay in large construction projects. International journal of project management, 24(4), 349-357.
- Assbeihat, J. M. (2016). Factors Affecting Delays on Private Construction Projects. *Technology*, 7(2), 22-33.
- Baduge, S., & Jayasena, H. S. (2012). Application of concurrency in delay claims. In *World Construction Conference*.
- Bakhary, N. A., Adnan, H., & Ibrahim, A. (2015). A study of construction claim management problems in Malaysia. *Procedia economics and finance*, 23, 63-70.
- Brady, S. R. (2015). Utilizing and adapting the Delphi method for use in qualitative research. *International Journal of Qualitative Methods*, 14(5), 1609406915621381.

- Bramble, B. B., & Callahan, M. T. (2011). 4th Edition. *Construction delay claims*. Retrieved from http://books.google.lk/books.
- Chan, A. P., Yung, E. H., Lam, P. T., Tam, C. M., & Cheung, S. O. (2001). Application of Delphi method in selection of procurement systems for construction projects. *Construction management and economics*, 19(7), 699-718.
- Chan, D. W., & Kumaraswamy, M. M. (1997). A comparative study of causes of time overruns in Hong Kong construction projects. *International Journal of project management*, 15(1), 55-63.
- Chappell, D. (1984). Contractor's Claims: An Architect's Guide. Architectural Press.
- Chappell, D. (2011). 5th Edition. Building contract claims. Blackwell publishing Ltd.
- Chappell, D., Powell-Smith, V., & Sims, J. H. (2008). *Building contract claims*. John Wiley & Sons.
- Chester, M., & Hendrickson, C. (2005). Cost impacts, scheduling impacts, and the claims process during construction. *Journal of construction engineering and management*, *131*(1), 102-107.
- Danial, N. (2007). *Contractor's application for an extension of time* (Doctoral dissertation, Universiti Teknologi Malaysia).
- Diab, G., and Sharma, S. 2007. *Managing delay and extension of time claims*. BlueVisions, Dubai, UAE.
- Dinku A., & Kahssay G. (2013). *Claims in international construction projects in Ethiopia*. Case studies on selected projects.
- Dolage, D. A. R., & Rathnamali, D. L. G. (2013). Causes of time overrun in construction phase of building projects: a case study on Department of

Engineering Services of Sabaragamuwa Provincial Council. *Engineer: Journal* of the Institution of Engineers, Sri Lanka, 46(3).

Dunham, R. B. (1998). The DELPHI technique. Retrieved on July, 25, 2004.

- Durdyev, S., Omarov, M., & Ismail, S. (2017). Causes of delay in residential construction projects in Cambodia. *Cogent Engineering*, 4(1), 1291117.
- Fellows, R. F., & Liu, A. M. (2015). *Research methods for construction*. John Wiley & Sons.
- FIDIC. (1999). 1st Edition. Condition of contracts.
- Frimpong, Y., Oluwoye, J., & Crawford, L. (2003). Causes of delay and cost overruns in construction of groundwater projects in a developing countries; Ghana as a case study. *International Journal of project management*, 21(5), 321-326.
- Fullerton, J. D. (2015). Changes, Delays and Other Claims. *Retrieved January*, 25, 2016.
- Gulezian, R., & Samelian, F. (2003). Baseline determination in construction labor productivity-loss claims. *Journal of management in engineering*, 19(4), 160-165.
- Haseeb, M., Bibi, A., & Rabbani, W. (2011). Problems of projects and effects of delays in the construction industry of Pakistan. *Australian journal of business* and management research, 1(5), 41-50.
- Howze, P. C., & Dalrymple, C. (2004). Consensus without all the meetings: using the Delphi method to determine course content for library instruction. *Reference Services Review*, *32*(2), 174-184.

- Hughes, G. A., & Barber, J. N. (1992). Buliding and Civil Engineering Claims in *Perspective*. Longman scientific & technical.
- Humphreys & Co. Solicitors (2018, February), Building & construction claims, UK Retrieved from http://www.humphreys.co.uk.
- Hasweh, H. N. K. (2016). *Prolongation Cost as a Remedy for Construction Contracts Delays* (Doctoral dissertation, The British University in Dubai (BUiD))
- Hughes, W., Champion, R., & Murdoch, J. (2015). Construction contracts: law and management. Routledge.
- Ibrahim M., Amund B., & Nabil D. (2012). Causes of delay in road construction projects, *journal of construction engineering and management, Vol.* 28, pp. 300-310.
- ICE. (2011). 7th edition. Conditions of contract.
- James, (2014). Concurrent delays in construction projects. United Kingdom.
- Jayasena, H.A.E.C. (2009). Factors affecting construction procurement selection; private sector Vs public sector. Dissertation, (B.Sc.) The University of Moratuwa.
- Jayawardene and Panditha, (2003). Understanding and mitigating the factors affecting construction delay, Sri Lanka.
- JCT. (2011). Standard building contract.
- Jeyakanthan, J., & Jayawardane, A. K. W. (2012). Mitigating delays in donor funded road projects in Sri Lanka. *Engineer: Journal of the Institution of Engineers, Sri Lanka*, 45(1).

- Kagioglou, M., Cooper, R., Aouad, G., & Sexton, M. (2000). Rethinking construction: the generic design and construction process protocol. *Engineering*, *Construction and Architectural Management*, 7(2), 141-153.
- Kaming, P. F., Olomolaiye, P. O., Holt, G. D., & Harris, F. C. (1997). Factors influencing construction time and cost overruns on high-rise projects in Indonesia. *Construction Management & Economics*, 15(1), 83-94.
- Kikwasi, G. (2012). Causes and effects of delays and disruptions in construction projects in Tanzania. In *Australasian Journal of Construction Economics and Building-Conference Series* (Vol. 1, No. 2, pp. 52-59).
- Koushki, P. A., Al-Rashid, K., & Kartam, N. (2005). Delays and cost increases in the construction of private residential projects in Kuwait. *Construction Management and Economics*, 23(3), 285-294.

Law teacher. (2018, February). Claims. Retrieved from http://www.lawteacher.net.

- Lessing, B., Thurnell, D., & Durdyev, S. (2017). Main factors causing delays in large construction projects: Evidence from New Zealand. *Journal of Management, Economics and Industrial Organization*, 1(2), 63-82.
- Lincoln, Y. S., & Guba, E. G. (2000). The only generalization is: There is no generalization. *Case study method*, 27-44.
- Linstone, H. A., & Turoff, M. (Eds.). (1975). *The Delphi method* (pp. 3-12). Reading, MA: Addison-Wesley.
- Maduranga, J. A. M., Palamakumbura, A. P. W. M. G. M., & Dissanayake, P. B. G. (2016). Preparation of extension of time (EOT) claims and delay analysis techniques used in the construction industry. In *The 7th International Conference on Sustainable Built Environment, Kandy, Sri Lanka from.*

- Mahamid, I., Bruland, A., & Dmaidi, N. (2011). Causes of delay in road construction projects. *Journal of Management in Engineering*, 28(3), 300-310.
- Manavazhi, M. R., & Adhikari, D. K. (2002). Material and equipment procurement delays in highway projects in Nepal. *International Journal of Project Management*, 20(8), 627-632.
- Mansfield, N. R., Ugwu, O. O., & Doran, T. (1994). Causes of delay and cost overruns in Nigerian construction projects. *International journal of project Management*, 12(4), 254-260.
- Marzouk, M. M., & El-Rasas, T. I. (2014). Analyzing delay causes in Egyptian construction projects. *Journal of advanced research*, 5(1), 49-55.
- Mpofu, B., Ochieng, E. G., Moobela, C., & Pretorius, A. (2017). Profiling causative factors leading to construction project delays in the United Arab Emirates. *Engineering, Construction and Architectural Management*, 24(2), 346-376.
- Mydin, M. O., Sani, N. M., Salim, N. A., & Alias, N. M. (2014). Assessment of Influential Causes of Construction Project Delay in Malaysian Private Housing from Developer's Viewpoint. In *E3S Web of Conferences* (Vol. 3, p. 01027). EDP Sciences.
- Mydin, M. O., Sani, N. M., Taib, M., & Alias, N. M. (2014). Imperative causes of delays in construction projects from developers' outlook. In *MATEC Web of Conferences* (Vol. 10, p. 06005). EDP Sciences.
- Naoum, S. G., (2013). 3rd edition. *Desecration research & writing for construction students*. London: Routledge Taylor & Francis Group.

NEC3. (2013). Engineering and construction contract.

Niazi, G. A., & Painting, N. (2017). Significant factors causing cost overruns in the construction industry in Afghanistan. *Procedia Engineering*, *182*, 510-517.

- Odeh, A. M., & Battaineh, H. T. (2002). Causes of construction delay: traditional contracts. *International journal of project management*, 20(1), 67-73.
- Pathiranage, Y. L. (2011). Factors influencing the duration of road construction projects in Sri Lanka.
- Paul H. K. H., (2013). Extension of time and liquidated and ascertained damages.
- Pourrostam, T., & Ismail, A. (2012). Causes and effects of delay in Iranian construction projects. *International Journal of Engineering and Technology*, 4(5), 598.
- Ramanathan, C., Narayanan, S. P., & Idrus, A. B. (2012). Construction delays causing risks on time and cost-a critical review. *Construction Economics and Building*, 12(1), 37-57.
- Ravisankar, K. L., & Anandakumar, S. (2014). Study on the quantification of delay factors in construction industry.
- Ren, Z., Anumba, C. J., & Ugwu, O. O. (2003). The development of a multi-agent system for construction claims negotiation. *Advances in Engineering Software*, 34(11-12), 683-696.
- Samarakoon, S. M. S. (2011). Causes and effects of delays in medium scale building construction projects in Sri Lanka.
- Sambasivan, M., & Soon, Y. W. (2007). Causes and effects of delays in Malaysian construction industry. *International Journal of project management*, 25(5), 517-526.
- Scott, S. (1997). Delay claims in UK contracts. *Journal of construction engineering and management*, *123*(3), 238-244.

- Seboru, M. A. (2015). An investigation into factors causing delays in road construction projects in Kenya. *American Journal of Civil Engineering*, *3*(3), 51-63.
- Semple, C., Hartman, F. T., & Jergeas, G. (1994). Construction claims and disputes: causes and cost/time overruns. *Journal of construction engineering and management*, 120(4), 785-795.
- Shah A., Bhatt R, Bhavsar J. J. (2014), *Types and causes of construction claims*, Vallabh Vidyanagar-Gujarat-India.
- Sullivan, A., & Harris, F. C. (1986). Delays on large construction projects. International journal of operations & production management, 6(1), 25-33.
- Sweis, G., Sweis, R., Hammad, A. A., & Shboul, A. (2008). Delays in construction projects: The case of Jordan. *International Journal of Project Management*, 26(6), 665-674.
- Tochaiwat, K., & Chovichien, V. (2004). Contractors' construction claims and claim management process. *Research and development journal of the engineering institute of Thailand*, 15(4), 66-73.
- Tumi, S. A. H., Omran, A., & Pakir, A. H. K. (2009, November). Causes of delay in construction industry in Libya. In *The International Conference on Economics* and Administration (pp. 265-272).
- Tushar Khattri, Sohit Agarwal, Vaishant Gupta, Mukesh Pandey (2016). Causes and effects of delay in construction project, *International research journal of engineering and technology (IRJET), vol. 3* (10 Oct 2016).
- Vidogah, W., & Ndekugri, I. (1997). Improving management of claims: Contractors' perspective. *Journal of management in engineering*, 13(5), 37-44.
- Williams, T. (2003). Assessing extension of time delays on major projects. *International journal of project management*, 21(1), 19-26.

- Wong, C. H. (2011). Adjudication: *Evolution of new form of dispute resolution in construction industry* (Doctoral dissertation, UTAR).
- Wood, R.D. (2006). Budding and civil engineering claims. *The estates Gazette Limited*, London.
- Yates, J. K., & Epstein, A. (2006). Avoiding and minimizing construction delay claim disputes in relational contracting. *Journal of Professional Issues in Engineering Education and Practice*, 132(2), 168-179.
- Zaneldin, E.K. (2005). Construction claims in United Arab Emirates: Types, causes, and frequency. *International journal of project management*, 813-823.
- Zaneldin, E.K. (2006). Construction claims in United Arab Emirates: Types, causes, and frequency. *International journal of project management*, 24(5) 453–459.
- Zaneldin, K. (2005). AOA-Based modelling and simulation of construction operations. *International journal of simulation modelling*, 4(4), 184-195.