

REFERENCE

- Afshari, H., Khosravi, S., Ghorbanali, A., Borzabadi, M., & Valipour, M. (2011). Identification of causes of non-excusable delays of construction projects. In *proceedings of the 2010 International Conference on E-business, Management and Economics*, (pp. 42-46). Retrieved from <http://www.ipedr.com/vol3/9-M00013.pdf>
- Ahmed, S.M., Azhar, S. Castillo, M., & Kappagantula, P. (2010). *Construction delays in Florida: An empirical study* (Master's thesis, University of Florida). Retrieved from http://www.cm.fiu.edu/pdfs/research_reports/
- Aibinu, A., & Jagboro, G. (2002). The effects of construction delays on project delivery in Nigerian construction industry. *International Journal of Project Management*, 20 (8), 593-599.
- Aibinu, A. A., & Odeyinka, H. A. (2006). Construction delays and their causative factors in Nigeria. *Journal of Construction Engineering and Management*, 132, 667–677.
- Al-Bahar, J. F., & Crandall, K. C. (1990). Systematic risk management approach for construction projects. *Journal of Construction Engineering and Management*, 116(3), 533-546.
- Al-Khalil, M. I., & AL-Ghafly, M. (1999). Important causes of delay in public utility projects in Saudi Arabia. *Journal of Construction Management and Economics*, 17(5), 647 – 655.
- Al-Kharashi, A., & Skitmore, M. (2009). Causes of delays in Saudi Arabian public sector construction projects. *Journal of Construction Management and Economics*, 27(1), 3–23.
- Anna, D., & Lars, G. (2010). The construction industry as a loosely coupled system: implications for productivity and innovation. *Construction Management and Economics*, 20 (7), 621-631.

- Arditi, D., & Pattanakitchamroon, T. (2006). Selecting a delay analysis method in resolving construction claims. *International Journal of Project Management*, 24 (2), 145-155. Retrieved from <http://www.sciencedirect.com/science/article/pii/S0263786305000906>
- Arditi, R., Akan, G., & Gurdamar, S. (1985). Reasons for delays in public projects in Turkey. *Contraction Management and Economic*, 3, 171-181.
- Assaf, S. A., & Al-Hejji, S. (2006). Causes of delay in large construction projects. *International Journal of Project Management*, 24(4), 349–357.
- Assaf, S. A., Al-Khalil, M., & Al-Hazmi, M. (1995). Causes of delays in large building construction projects. *Journal of Management in Engineering*, 11, 45–50.
- Badu, E., Manu, D., Edwards, J.D., Adesi, M., & Lichtenstein, S. (2013). Rural infrastructure development in the Volta region of Ghana: Barriers and Interventions. *Journal of Financial management of Property and Construction* ,18, 142-159.
- Baker, K.R. (2014). *Presenting delay claims: Where is the logic?* Retrieved from <https://twitter.com/Lorman Education>.
- Bakhary, N. A., Adnan, H., & Ibrahim, A. (2015). A Study of Contraction Claim management problems in Malaysia. *Economics and Finance*, 23, 63-70.
- Baldwin, J., & Manthei, J. (1971). Delay causes in the contraction industry. *Journal of the Construction Division*, 97 (2), 177-187.
- Braimah, N. (2008). *An investigation into the use of construction delay and disruption analysis methodologies* (Doctoral dissertation, University of Wolverhampton). Retrieved from <http://core.kmi.open.ac.uk/download/pdf/1932701>
- Braimah, N. (2013). *Construction delay analysis techniques*. Retrieved from www.mdpi.com/journal/buildings/
- Bramble, B. B., & Callahan, M.T. (2011). *Construction delay claims* (4th ed.). Retrieved from <http://books.google.lk/books?id=OkPP1PNNHWQC&pg=SA1->

PA3&dq=delay+claims+construction+industry&hl=en&sa=X&ei=_jRtUeX4GYK
zrAen3ICoCg&ved=0CCwQ6wEwAA#v=onepage&q=delay%20claims%20in%20
construction%20industry&f=false.

Cakmak, E., & Cakmak, P. I. (2014). An analysis of causes of disputes in the construction industry using analytical network process. *Economics and Management*, 4, 25-28.

Chan, D., & Kumaraswamy, M. (1997). A comparative study of causes of time delays in Hong Kong construction projects. *International Journal of Project Management*, 15(1), 55-63.

Chen, G., & Wang, C. (2011). Discussion on issues of engineering alteration and construction claim. *International Conference on Electric Technology, 2011*, 1171-1174.

Cheung, S. O., & Yiu, T. W. (2006). Are construction disputes inevitable. *IEEE Engineering Management*, 53(3), 456-470.

Chrishanthi, C. (2017, January 8). Construction Industry faces workers crisis amidst the boom. *The Sunday Times*. Retrieved from <http://www.sundaytimes.lk/170108/news/construction-industry-faces-worker-crisis-amidst-the-boom-223196.html>

Collins. (1995). *Collins, Cobuild English Dictionary*. Harper Collins, London.

Creedy, G. D., Skitmore, M. & Wong, J. K. W. (2010). Evaluation of risk factors leading to cost overruns in delivery of highway construction projects. *Journal of Construction Engineering and Management*, 136(5), 528-537.

Creswell, J. W. (2014). *Research design: Qualitative, quantitative, and mixed methods approaches* (4th ed.) Retrieved from <http://englishlangkan.com/produk/E%20Book%20Research%20Design%20Cresswell%202014.pdf>

- Crotty, M. (1998). *The foundations of social research: meaning and perspective in the research process*. London: Sage Publications Ltd.
- Cushman, R.F., Carter, J.D., Gorman, P.J., & Coppi D.F. (1999). *Construction disputes*. Retrieved from <http://books.google.lk/books?id=rlqG2hhmaH8C&pg=PA138&dq=Cushman,+R.+F.%2Bcontruction+Disputes>.
- Cushman, R.F., Cater, J.D., Gornor, P.J. & Coppi, D.F. (2001). *Proving and pricing construction claims*. Retrieved from <http://books.google.lk/books?id=kBpOuJDoQEgC&printsec=frontcover#v=onepage&q&f=false>.
- Deyshappriya, N. P. R. (2016). *Sri Lanka and China Economic Relations in comparative perspective*. Retrieved from http://www.lki.lk/wp-content/uploads/2016/12/Sri-Lanka_China-Economic-Relations_Working_Paper.
- Dodd, M., & Findlay, J.D. (2006). *State by state guide to construction contracts and claims*. Retrieved from <http://books.google.lk/books?id=6rP1L89SCQUC&pg=PA34&dq=delay+claims+in+construction+industry&hl=en&sa=X&ei=K2BxUfa8E8zirAeP5IH4AQ&ved=0CFUQ6wEwBw#v=onepage&q=delay%20in%20oconstruction%20in%20industry&f=false>.
- Doloi, H., Sawhney, A., Iyer, K.C., & Rentala, S. (2012). Analyzing factors affecting delays in Indian construction projects. *International Journal of Project Management*, 30, 479-489. doi:10.1016/j.ijproman.2011.10.004
- Easterby-Smith, M., Thorpe, R., & Lowe, A. (2002). *Management research: an introduction*. London: Sage Publications
- El-Razek, A. M. E., Bassioni, H. A., & Mobarak, A. M. (2008). Causes of delay in building construction projects in Egypt. *Journal of Construction Engineering and Management*, 134, 831–841.

- El-Sayegh, S. M. (2008). Risk assessment and allocation in the UAE construction industry. *International Journal of Project Management*, 26, 431-438.
- Ernst& Young Global Limited. (2017). *The Development Trend in Global Construction Industry*. Retrieved from [http://www.ey.com/Publication/vwLUAssets/ey-global-trend-construction-sector-2017/\\$File/EY-global-trend-construction-sector-2017.pdf](http://www.ey.com/Publication/vwLUAssets/ey-global-trend-construction-sector-2017/$File/EY-global-trend-construction-sector-2017.pdf)
- Etikan, I., Musa, S. A., Alkassim, R.S. (2016). Comparison of Convenience Sampling and Purposive Sampling. *American Journal of Theoretical and Applied Statistics*, 5(1), 1-4.
- Faridi, A. S., & El-Sayegh, S. M. (2006). Significant factors causing delay in the UAE construction industry. *Journal of Construction Management and Economics*, 24(11), 1167–1176.
- Fellows, R., & Lui, A. (2003). *Research methods for construction* (2nd ed.) Oxford: Blackwell publishing.
- Global Finance. (2018). *China GDP and Economic Data*. Retrieved from <https://www.gfmag.com/global-data/country-data/china-gdp-country-report>.
- Global Finance. (2018). *Sri Lanka GDP and Economic Data*. Retrieved from <https://www.gfmag.com/global-data/country-data/sri-lanka-gdp-country-report>
- Gunduz, M., Nielsen, Y., & Ozdemir, M. (2012). Quantification of Delay Factors by using Relative Importance Index Method for Contraction Project in Turkey. *Journal of Management in Engineering*, 55,144-156.
- Gündüz, M., Nielsen, Y., & Özdemir, M. (2013). Quantification of delay factors using the relative importance index method for construction projects in Turkey. *Journal of Management in Engineering*, 29(2), 133–139.
- Hartman, F. (1998). Appropriate risk allocation in lump sum contracts who should take the risk? *Cost Engineering*, 40 (2), 21-26.

- Haseeb, M., Xinhai-Lu, Bibi, A., Maloof-ud-Dyian, & Rabbani, W. (2011). Problems of Projects and Effects of Delays in the Construction Industry of Pakistan. *Australian Journal of Business and Management Research*, 1 (5), 41-50. Retrieved from http://ww.ajbmr.com/articlepdf/JBMR_16_02.pdf
- Helen, S. Ng. (2007). Dynamic Conflict Management in Large-Scale Design and Construction Projects. *Journal of Management in Engineering*, 23, 52-66.
- Hemanta, D., Anil, S., Iyer, K. C., & Sameer, R. (2012). Analysing factors affecting delays in Indian construction projects. *International journal of Project Management*, 30(4), 479 – 489.
- Ho, S. P., & Liu, L. Y. (2004). Analytical model for analysing construction claims and opportunistic bidding. *Journal of Construction Engineering and Management*, 130(1), 94-104.
- Howick, S., Ackermann, F., Eden, C. & Williams, T. (2009). *Understanding the causes and consequences of disruption and delay in complex projects: How system dynamics can help*. In R. Meyer (Ed.), *Encyclopedia of complexity and systems science* (Fall 2012 ed.). Retrieved from http://eprints.soton.ac.uk/58510/1/encyc_april08_author_version.pdf
- Hu Z.D. ,& Jiang G. (2001). Difficulty And Countermeasure Of Construction Claim. *Geological Exploration For Non-ferrous Metals*, 33,25-29.
- Hua, N., & Upneja, A. (2007). Going International? Important factors executives should consider. *International Journal of Contemporary Hospitality Management*, 19 (7), 537-545.
- Iyer, K. C., & Jha, K. N. (2005). Factors affecting cost performance: evidence from Indian construction projects. *International Journal of Project Management*, 23(4), 283–295.
- Janes, J. (2001). On research- survey research design. *Library Hi-Tech*, 19 (4), 419-421.
- Johnson, J.W. & LeBreton, J.M. (2004). History and use of relative importance indices in organizational research. *Organizational Research Methods*, 7, 238-257.

- Keane, P.J., & Calettkka, A.F. (2008). *Delay analysis in construction contract*. UK: Blackwell Publishing Ltd.
- Keci, J. (2015). Public private partnership for infrastructure projects: mapping the key risks. *International Scholarly and Scientific Research and Innovation*, 9(9), 2729-2739.
- Kimberly, A.M. (2005). Markman eight years later: is claim construction more predictable. *Lewis and Clark law review*, 9(1), 231-247.
- Kothari, C.R. (2004). *Research methodology*. New Delhi: New Age International (Pvt) Ltd.
- Kululanga, G. K. (2011). Construction Contractors' Claim Process Framework. *ASCE Journal of Construction Engineering and Management*, ASCE, 127(4), 309-314.
- Kululanga, G. K., & Kuotcha, W. (2001). Construction Contractors' Claim Process Framework. *Construction Engineering and Management*, 127(4), 84-102.
- Kumaraswamy, M.H. (1997). Conflicts, claims and disputes in construction engineering. *Construction and architectural management*, 4(2), 95-111, Retrieved from <http://www.emeraldinsight.com/journals.htm?articleid=1657308&>
- Kumaraswamy, M. M., & Chan, D. W. M. (1998). Contributors to construction delays. *Journal of Construction Management and Economics*, 16(1), 17-29.
- Levin, P. (1998). *Construction Contract Claims, Changes & Dispute Resolution*. New York, USA: ASCE Press.
- Li, P.Z. (2008). Discussion on the claim settlement and prevention in the architectural engineering construction contract performed. *Shanxi Architecture* , 20,50-54.
- Ling, F. Y. Y., & Hoi, L. (2006). Risks faced by Singapore firms when undertaking construction projects in India. *International Journal of Project Management*, 24(3), 261-270.

- Liu, Y., & Wang, Y.M. (2006). The study of construction delay claims of China at present. *Sichuan Building Science*, 32(3),194-196.
- Lo, T. Y., Fung, I. W. H., & Tung, K. C. F. (2006). Construction delays in Hong Kong civil engineering projects. *Journal of Construction Engineering and Management*, 132, 636–649.
- Luu, V., & Kim, S. (2009). Quantifying schedule risk in construction projects using Bayesian belief networks. *International Journal of Project Management*, 27, 39-50.
- Maduranga, J.A.M., Palamakumbura, A.P.W.M.G.M., & Dissanayake, P.B.G. (2016). Preparation of extension of time (EOT) claims and delay analysis techniques used in the construction industry. In *Proceedings of the 7th International Conference on sustainable built environment*, Sri Lanka: University of Peradeniya.
- Mahdavinejad, M. & Molaei, M. (2011). The result of Delayed Projects on Publics' Satisfaction in Tehran. In *proceeding of the 2nd International Conference on Construction and project Management IPEDR*. Singapore.
- Mansfield, N. R., Ugwu, O. O., & Doran, T. (1994). Causes of delay and cost overruns in Nigerian construction projects. *International Journal of Project Management*, 12(4), 254–260.
- Marzouk, M.M., & EI-Rasas, T.I. (2013). Analyzing delay causes in Egyptian construction projects. *Journal of Advanced Research*, 21 (1), 1-7. Retrieved from <http://dx.doi.org/10.1016/j.jare>
- Menesi, W. (2007). *Construction delays analysis under multiple baseline updates* (Master's thesis), University of Waterloo, Canada. Retrieved from <http://www.scribd.com/doc/59763547/>.
- Mikhail, C., & Chris. H. (2005). Cost impacts, scheduling impacts, and the claims process during construction. *Construction engineering and management*, 1(131), 102-107.
- Ministry of Highways, 2011. *Performance Report*. Colombo, Sri Lanka.

- Mohamad, M.R.B. (2010). *The factors and effect of delay in government construction project (case study in Kuantan)*. Retrieved from http://umpir.ump.edu.my.2390/1/mohd_rosazuwad_bin_mohamad_muda.pdf
- Mohan, M. (1997). Conflicts, claims and disputes in construction, *Engineering, Construction and Architectural management*, 2(2), 95-111.
- Nkado, R. N. (1995). Construction time-influencing factors: the contractor's perspective. *Journal of Construction Management and Economics*, 13, 81–89.
- Norazian, M.Y., & Hamimah, A. (2013). Issues associated with extension of time claim in Malaysian Construction Industry. *Procedia Technology*, 9 (2013), 740-749.
- Olawale, Y. A., & Sun, M. (2010). Cost and time control of construction projects: inhibiting factors and mitigating measures in practice. *Construction Management and Economics*, 28(5), 509–526.
- Ostrowski, V., & Midgette, M.T. (2006). Concurrent Delay Analysis in Litigation. *Cost Engineering Journal*, 48 (1), 30-37.
- Pathirage, A. (2008). *Asia Construct Conference*. Japan: Institute for Construction Training and Development.
- Pathmendra, W.T.D.P. (2015). *A study on management of claims for time extensions by Sri Lankan contractor* (Master's Thesis, University of Moratuwa). Retrieved from <http://dl.lib.mrt.ac.lk/handle/123/10695>
- Peña, M., Sosa, C., & McCone, S. (2003). *Introduction to construction dispute resolution*. Prentice-Hall, Upper Saddle River, N.J.
- Peter, F. J. (1997). Conflict and dispute in construction. *Construction Management and Economics*, 15, 513-518.
- Project Management Institution. (2013). *A Guide to the Project Management Body of Knowledge (PMBOK guide)* (4th Ed.). Atlanta: Project Management Institute (PMI) Inc.

- Rajakaruna, R.W.D.W.C.A.B., Bandara, K.A.T.N., & De Silva, N. (2013). *Challenges faced by the construction industry in Sri Lanka: Perspective of clients and contractors*. (Master's thesis) University of Moratuwa, Moratuwa, Sri Lanka. Retrieved from <https://www.irbnet.de/daten/iconda/CIB11344.pdf>
- Ramachandra, T., Rotimi, J.O., & Gunaratne, S. (2014). Reasons for contractor's delay claims failures in Sri Lanka. *Research Gate*. Retrieved from https://www.researchgate.net/publication/286060192_Reasons_for_contractors'_delay_claims_failures_in_Sri_Lanka
- Ratnesh, K., Iyer, K. C., & Prakash, S. (2017). Quantification of construction project risks by analysis of past dispute cases. In *proceedings of the 33rd Annual ARCOM Conference*. Retrieved from <https://www.researchgate.net/publication/319664989>.
- Rea, L.M. & Parker, P.A. (2012). *Designing and Conducting Survey Research* (3rd ed.) London: Sage Publications
- Remon, F. A. (2013). Ranking of delay factors in construction projects after Egyptian revolution. *Alexandria Engineering Journal*, 52, 387-406.
- Ren, Z., Anumba, C.J. & Ugwu, O.O. (2001). Construction claims management: towards an agent-based approach. *Engineering, Construction and Architectural Management*, 8(3), 185-197.
- Ren, Z., Anumba, C. J. & Ugwu, O. O. (2003). Multiagent System for Construction Claims Negotiation. *Journal of Computing in Civil Engineering*, 17 (3), 180-188.
- Ren, Z., Anumba, C. J., & Ugwu, O. O. (2003). The development of multi-agent system for construction claims negotiation. *Advance Engineering Software*, 34(12), 683–696.
- Richard, J., & Lynsey, M. (2009). Project Suspension-what owner and contractor needs to know. *Journal of Southern California Science*, 30, 45-62.
- Roy, K., Blomqvist, H., & Clark, C. (2012). *Economic Development in China, India and East Asia*. Glos, UK: Edward Elgar Publishing.

- Rudestam, K.E., & Newton, R.R. (2007). *Surviving your dissertation* (3rd ed.). London: Sage Publications
- Sai, O. C. (2013). Anatomy of Construction Disputes. *Construction Engineering and Management*, 139, 15-23.
- Sambasivan, M., & Soon, Y. (2007). Causes and effects of delays in Malaysian construction industry. *International Journal of Project Management*, 25, 517-526.
- Saunders, M., Lewis, P., & Thornhill, A. (2009). *Research methods for business students* (5th ed.). New York: Prentice Hall.
- Semple C., Hartman, F. T., & Jergeas, G. (1994). Construction claims and disputes: Causes and cost/time over runs. *Journal of Construction Engineering and Management*, 120(4), 785-95.
- Sri Lanka Export Development Board Blog. (2018). *Future Prospects of Construction Industry in Sri Lanka*. Retrieved from <http://www.srilankabusiness.com/blog/construction-industry-in-sri-lanka.html>
- Sykes, J.K. (1999). *Construction Claims*. London, UK: Sweet & Maxwell Press.
- Tan, H. Carrillo, P., Anumba, C., & Bouchlaghem, N. (2006). Live capture and reuse of project knowledge in construction organization. *Knowledge Management Research and Practice*, 4 (2), 149-161. Retrieved from www.palgrave-journal.com/kmrp/
- Tang, Y. (2003). The development of construction claims in China in current situation. *Journal of Forest Engineering*, 119(11), 29-30.
- Thomas, R. (2011). *Construction contract claims* (2nd ed.) New York: Palgrave Macmillan.
- Tiggeman, M. & Toscano, D. (2010). *Concurrency in delay claims*. Retrieved from <http://www.cila.co.uk/files/construction/kennedys/cocurrency%20Talk.pdf>
- Trading Economics. (2018). *China GDP from Construction 1992-2018*. Retrieved from <https://tradingeconomics.com/china/gdp-from-construction>

- Trigunarysyah, B. (2004). Constructability practices among construction contractors in Indonesia. *Journal of Construction Engineering and Management*, 130 (5), 656-665.
- Vaus, D. (2002). *Surveys in social research (5th ed.)*. Retrieved from <http://books.google.lk/books?id=1IRDJEtBg48C&printsec=frontcover#v=onepage&q&f=false>
- Vidogah, W. & Ndekugri, I. (1997) Improving management of claims: contractors' prospective. *Management in Engineering*, 13, 37-44.
- Walliman, D. (2005). *Your research project* (2nd ed.). London: Sage publications Ltd.
- Williams, T. (2003). Assessing extension of time delays on major projects. *International Journal of Project Management*, 21 (1), 19-26. Doi:10.1016/s0263-7863(01)00060-6
- Wilson, N., & McClean, S. (1994). *Questionnaire Design: A practical introduction*. Coleraine: University of Ulster.
- WorldoMeters. (2018). *Sri Lanka Population in 2016*. Retrieved from <http://www.worldometers.info/world-population/sri-lanka-population/>
- WorldoMeters. (2018). *China Population in 2016*. Retrieved from <http://www.worldometers.info/world-population/china-population/>
- Wu, R., & Fang, K. (1999). A risk model with delay in claim settlement. *ACTA Mathematicae Applicatae SINICA*, 15 (4), 352-368.
- Xu,T., Tiong, R., Chew,D., & Smith, N.J. (2005). Development Model for competitive construction industry in the People's Republic of China. *Journal of Construction Engineering and Management*, 131 (7), 844-854.
- Xue, X., Shen, Q., Wang, Y., & Lu, J. (2008). Measuring the productivity of the construction industry in China by using DEA-based Malmquist productivity indices. *Journal of construction Engineering and Management*, 134(1), 64-79.

- Yang, D. (2003). Study on the principle of delay claims with multi-event interference. *China Civil Engineering Journal*, 26 (3), 42-49.
- Yang, G. (2009). Claim for hurry work of incomplete construction period delay under FIDIC contract conditions. *Journal of Economics of Water Resources*, 19 (2), 284-295.
- Yates, D. J. (1998). Conflict and Dispute in the development process: A transaction cost economic perspective. *Proceedings of Fourth Annual Pacific Rim Real Estate Society Conference*. (pp.19-21). Curtin University of Technology Perth.
- Yates, J.K., & Epstein, A. (2006). Avoiding and minimizing construction delay claim disputes in relational contracting. *Journal of Professional Issues in Engineering Education and Practice*, 132(2),168-179. Doi:10.1061/(ASCE)1052-3928(2006)132:2(168)
- Zack, J.G. (1997). Claims prevention: offense versus defense. *Cost Engineering*, 39, 23-28.
- Zaneldin, E.K. (2006). Construction claims in the United Arab Emirates: types, causes, and frequency. *International Journal of Project Management*, 24, 453-9.
- Zhang, Y. P. (2017, October 26). Top Chinese contractor steps up pace of work on massive projects in Malaysia and Sri Lanka. *South China Morning Post*. Retrieved from <http://www.scmp.com/business/article/2117166/top-chinese-contractor-steps-pace-work-massive-projects-malaysia-and-sri>.
- Zeng, S., Tam, C., Deng, Z. (2003). ISO 14000 and the Construction Industry: Survey in China. *Journal of Management in Engineering*, 19(3), 107-121.
- Zhou, Y. (2003). Precaution and Settlement of Claim in Engineering Construction Contract Execution. *Petrochemical Industry Trends* , 80,102-106.
- Zou, X.W. (2007). An overview of China's construction project tendering. *The International Journal of Construction Management*, 2007, 23-39.

Zou, X.W., Zhang, G., & Wang, J. (2007). Understanding the key risks in construction projects in China. *Research Gate*. Retrieved from https://www.researchgate.net/publication/223927108_Understanding_the_key_risks_in_construction_projects_in_China.